

## **Virtualized Services**

### **When You are Serious About Your On-Line Presence Consider a Virtualized Service**

DataHive's virtualized services allow you to realize the full potential of operating your own server without the expense of purchasing and maintaining the hardware and software. Our fully managed licensed VMWare service is the ideal business solution for you when you don't have the time, desire or resources to purchase and maintain a server yourself.

When you choose to utilize the power of DataHive's virtualized services, our expert support staff will configure your machine to your specific needs, including software installation. All servers are Windows or Linux based (your choice). We will spec out size as you require and configure the processing power you need.

Your virtual server(s) will be housed in DataHive's state-of-the-art N+1 data centre in Calgary. It will be connected to the Internet via redundant ethernet uplinks direct to multiple ISPs. Our primary ISP is Rogers, however if you have an existing relationship you'd like to maintain with another ISP, we will gladly accommodate you.

DataHive's Managed Virtualized Servers provide 100Mbps connections. Bandwidth is charged by the industry standard ASU (Average Sustained Utilization) method. You can contract for unlimited bandwidth or we can provide bandwidth throttling by request.

The DataHive data centre employs a redundant power system, climate control, fire suppression and 24 x 7 video monitoring. Access to the facility is protected by man-trap doors and biometrics, as well as digitally encrypted keys for rack access.

DataHive offers clients access to its unique performance monitoring system enabling minute by minute monitoring of server activity and bandwidth usage. This useful tool helps the client to budget intelligently for upgrades and uncover any potential system problems.

All services include 24 x 7 technical support. You will be provided with phone numbers, email addresses and instant messenger information to contact our support staff directly, and you are welcome to contact us day or night, 7 days a week.

Interested clients are welcome to contact us at 403-313-1106 or toll free 877-328-2448 to arrange a tour.

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